

## Terms and Conditions

### 1. Introduction

These Terms and Conditions (“Terms”) govern the use of the **TFRA Agro-dealer Tool** (“the App”), owned by the **Tanzania Fertilizer Regulatory Authority (TFRA)** (“we”, “us”, or “our”).

By using this App, you agree to comply with these Terms. If you do not agree, please do not use the App.

### 2. Purpose of the App

The TFRA AgroDealer Tool is developed to assist fertilizer agro-dealers in:

- Managing fertilizer sales and inventory,
- Verifying farmer beneficiaries, and
- Facilitating digital payments and fertilizer distribution tracking.

### 3. Registration and Use

- Users must be **registered and licensed agro-dealers authorized by TFRA**.
- You are responsible for ensuring that all information you provide during registration is accurate and complete.
- You must not use the App for any unlawful, fraudulent, or unauthorized activities.

### 4. User Responsibilities

As a user, you agree to:

- Keep your account information (such as passwords or PINs) secure and confidential.
- Take full responsibility for all actions performed under your account.
- Notify TFRA immediately if you suspect unauthorized use of your account.

- Use the App strictly for legitimate fertilizer business purposes.

## **5. Ownership and Intellectual Property**

The App, its design, content, and all related materials are the property of **TFRA** and are protected by applicable intellectual property laws.

You are not permitted to copy, modify, distribute, or use any part of the App without prior written authorization from TFRA.

## **6. Privacy of Information**

The collection and use of personal data are governed by the **TFRA AgroDealer Tool Privacy Policy**, available within the App.

By using the App, you consent to the collection and use of your data as described in that policy.

## **7. Availability of Service**

TFRA reserves the right to suspend, modify, or discontinue the App at any time for operational, security, or maintenance reasons without prior notice.

TFRA shall not be held liable for any loss or inconvenience resulting from service interruptions.

## **8. Disclaimer of Warranties**

The App is provided “as is.” TFRA does not warrant that:

- The App will operate without errors or interruptions,
- All information provided will always be accurate or up to date, or
- The service will be available at all times.

## **9. Limitation of Liability**

TFRA shall not be held liable for:

- Any loss of data or information,
- Financial or business losses resulting from the use or inability to use the App, or
- Any unlawful or improper use of the App by the user.

## **10. Termination of Use**

TFRA reserves the right to suspend or terminate your access to the App without notice if you violate these Terms or misuse the system.

## **11. Changes to the Terms**

TFRA may revise or update these Terms from time to time.

All updates will be made available within the App or on the official TFRA website.

Continued use of the App after such updates means you accept the new Terms.

## **12. Governing Law**

These Terms are governed by the **laws of the United Republic of Tanzania**.

Any disputes arising will be handled in accordance with Tanzanian law.

## **13. Contact Us**

For any questions, feedback, or assistance regarding the App, please contact:

**Tanzania Fertilizer Regulatory Authority (TFRA)**

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